

POLITIKA KAKOVOSTI IN VARNOSTI ŽIVIL TER KRME

V podjetju Vitiva d.d. si vseskozi prizadevamo, da bi kupcem ponudili kvalitetne in varne izdelke – naravne ekstrakte/aditive za živila in storitve. Pri tem nam veliko pomeni skrb za zdravo in varno življenjsko okolje.

Proizvodnja naših izdelkov – ekstraktov/aditivov za uporabo v hrani in krmu poteka v skladu s standardi ISO 9001:2008, IFS, BRC, FAMI-QS, po načelih dobre proizvodne prakse (GMP) in *Codex Alimentarius* ter ustreza zakonodaji države, kjer se blago proizvaja in državi, kamor se blago prodaja ter mednarodnim standardom na področju kakovosti in varnosti.

Zavedamo se, da mora biti politika kakovosti sestavni del vodenja podjetja. Politiko kakovosti posredujemo vsem sodelavcem tako, da jo poznajo, razumejo, izvajajo in vzdržujejo na vseh ravneh.

Temeljna načela politike kakovosti v podjetju Vitiva d.d. so naslednja:

- zadovoljen kupec naših proizvodov je temelj politike kakovosti, za kar si moramo prizadevati vsi zaposleni v družbi;
- zagotavljanje vedno višje ravni kakovosti in varnosti naših proizvodov – ekstraktov za uporabo v hrani in krmu;
- nenehne izboljšave učinkovitosti sistemov kakovosti;
- povečevanje zadovoljstva in pripadnosti zaposlenih s stalnim motiviranjem;
- stalno usposabljanje zaposlenih v skladu z zahtevami sistema HACCP in ostalih vpeljanih standardov kvalitete;
- razvojna naravnost družbe;
- razvoj družbe;
- skrb za okolje;
- zagotavljanje socialne varnosti in ustrezno urejanje delovnega okolja;
- sodelovanje z lokalno in širšo družbeno skupnostjo.

Ob zadovoljevanju lastnikov, želimo zaposlenim omogočiti stalno delo, osebni razvoj in dober standard. V segmentu, v katerem poslujemo, želimo postati vodilna družba ter doseči maksimalni nivo varnega poslovanja za zaposlene in okolico, v kateri razvijamo svoje dejavnosti.

QUALITY POLICY, FOOD AND FEED SAFETY

Vitiva d.d. continuously offers products - natural extracts/food additives, and services that are in line with highest quality and safety standards, requirements and regulations. At the same time we do not compromise when it comes to safety of our environment.

The production of our products – extracts/additives for use in food and feed is in accordance with the ISO 9001:2008, IFS, BRC and FAMI-QS standards, in line with the rules of the good manufacturing practice (GMP) and *Codex Alimentarius*, and furthermore in accordance with legislation of the country where the goods are manufactured and countries where goods are sold and international quality and safety standards.

We are fully aware that quality policy needs to be an integral part of the company management. All our employees are fully aware of our quality policy and they are implementing and maintaining it on daily basis.

The basic principles of Vitiva d.d. quality policy are as follows:

- satisfied customer is the basis of our quality policy and this is main focus of every employee;
- continuous improvement of product quality and safety – extracts for use in food and feed;
- continuous improvement of quality systems efficacy;
- continuous motivation of employees as their satisfaction and commitment is key to our success;
- continuous trainings of employees in accordance with HACCP and other introduced quality standards requirements;
- focus on company development;
- company growth;
- care for environment;
- social safety assurance and care for suitable working environment;
- collaboration with society and public.

In line with shareholders' objectives, we wish to ensure permanent employment, safe and pleasant working environment, personal growth and good living standard for all our employees. Our goal is to become an effective market leader while maintaining well-being of all our employees and the environment.