

FRUTAROM GLOBAL PRODUCT SAFETY AND QUALITY POLICY

Our Goal is Customer Satisfaction

We are committed to work in partnership with our customers:

- to provide innovative tailor-made solutions
- · to provide safe, consistent quality products delivered on time and in full

We are committed to work in partnership with all our employees:

- to provide a safe and suitable working environment
- · to encourage an atmosphere of teamwork, personal growth, responsibility and ownership
- · to achieve continuous professional improvement through training and recognition

We are committed to work in partnership with our suppliers:

- to ensure that raw materials and packaging are safe, of consistent quality and delivered on time and in full
- to achieve continuous improvement of supplier performance through evaluation and collaboration

We are committed to continuous improvement through an integrated and effective management system that includes:

- operating in line with GMP
- managing consumer safety through the application of HACCP
- managing food safety and food defence
- managing Quality and Non Quality costs
- conducting business in a reliable and ethical manner that conforms to legal requirements
- controlling and improving environmental performance

We are committed to making every effort to allocate the necessary resources required to implement this policy.





Global QA Policy - Frutarom_A3_ENG-februar 2016.indd 1 26.2.2016 11:22:10